



COMPUTER SERVICES CENTRE

NATIONAL INSTITUTE OF TECHNOLOGY SRINAGAR

SERVICE FORM

User's Contact Information		User's Equipment Information	
Name	<input type="text"/>	Make & Model	<input type="text"/>
Address	<input type="text"/>	Serial Number or Service Tag	<input type="text"/>
Phone	<input type="text"/>	Cell	<input type="text"/>
E-mail	<input type="text"/>	Warranty Info	<input type="text"/>
Data Backup Info		Is your equipment under warranty?	
<input type="radio"/> I have a backup of my data		<input type="checkbox"/>	
<input type="radio"/> I have not backed up my data and I dont care if I lose all my data			
<input type="text"/>			
Describe Problem <input type="checkbox"/>			
<input type="checkbox"/> Applications Crash or OS Blue Screens?	<input type="checkbox"/> Equipment is slow?	<input type="checkbox"/> Cant Logon?	<input type="checkbox"/> Getting Error Messages?
<input type="checkbox"/> Equipment Wont Boot or Power up?	<input type="checkbox"/> Application won't open?	<input type="checkbox"/> No Display?	<input type="checkbox"/> Cant Access the internet?
<input type="checkbox"/> Equipment Freezes or Hangs?	<input type="checkbox"/> Application won't operate?	<input type="checkbox"/> Virus or Malware or	<input type="checkbox"/> No Sound or Noise Issue?
<input type="checkbox"/> Equipment Shuts down or Reboots?	<input type="checkbox"/> Getting Advertisements?	<input type="checkbox"/> Display issue	<input type="checkbox"/> Device damaged?
Required Service <input type="checkbox"/>			
<input type="checkbox"/> Diagnostic	<input type="checkbox"/> Computer Repair		
<input type="checkbox"/> Computer Build/Rebuild	<input type="checkbox"/> Change Hardware/Computer Add-on/Upgrade		
<input type="checkbox"/> Data Recovery	<input type="checkbox"/> Virus/Trojan /Malware Removal		
<input type="checkbox"/> Others	<input type="checkbox"/> Return as received	<input type="checkbox"/> Software change	
Authorization			
<input type="checkbox"/> I agree to submit the form & terms/conditions for any untoward damage during repair process.			
<input type="checkbox"/> I understand that CSC is not in any way, shape, or form responsible for any data loss to the device or computer.			
Signature -----			
Acceptance for Service/Repairs			
<input type="checkbox"/> I hereby authorize CSC to make required diagnostic, repairs, upgrades, or replacements; Or to recover, reset, destroy any data, system, or login credentials on equipment owned by above user.			
Authorized By		Date of Signature	
<input type="text"/>		<input type="text"/>	